

5 Geranium Street, Brackenhurst, Alberton

info@nevgridsolutions.co.za

065 556 4000



GUESTHOUSE & LODGE INSTALLATION ADDENDUM

This Guesthouse & Lodge Installation Addendum (“Addendum”) forms part of and must be read together with NevGridSolutions (Pty) Ltd.’s **Terms and Conditions of Sale**. In the event of any conflict, this Addendum shall prevail for hospitality installations.

This Addendum applies specifically to **guesthouses, lodges, hotels, bed & breakfasts, resorts, and similar hospitality establishments** (“Hospitality Client”).

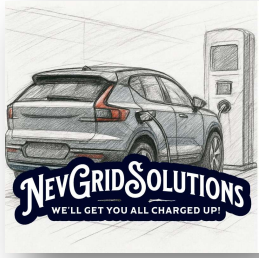
1. AUTHORISED CUSTOMER & PAYMENT RESPONSIBILITY

- 1.1 The Hospitality Client warrants that the person accepting the quotation and signing documentation is duly authorized to bind the legal entity responsible for payment.
- 1.2 NevGridSolutions shall not commence procurement or installation until: - a signed quotation is received from the paying entity; and - the required deposit has been paid in full.
- 1.3 NevGridSolutions shall not be liable for delays arising from internal approval processes, absent owners, trusts, or head offices.

2. PAYMENT STRUCTURE

- 2.1 Unless otherwise agreed in writing, the following payment terms apply: - **60% deposit** payable upon acceptance of the quotation; - **40% balance** payable immediately upon completion and commissioning of the installation.
- 2.2 NevGridSolutions reserves the right to withhold commissioning, handover, and the release of **Electrical Certificates of Compliance (CoC)** until full payment has been received.

Registration Number: 2025/900779/07



5 Geranium Street, Brackenhurst, Alberton

info@nevgridsolutions.co.za

065 556 4000



3. ELECTRICAL CAPACITY & SITE CONDITIONS

3.1 The quotation assumes that the Hospitality Client's electrical infrastructure is compliant and capable of supporting EV charging equipment.

3.2 NevGridSolutions shall not be responsible for performance issues arising from: - insufficient supply capacity; - existing electrical faults; - load shedding; - generator or inverter limitations; - shared circuits or unmanaged loads.

3.3 Any upgrades, load management, surge protection, or remedial work required shall be quoted separately.

4. GUEST USAGE & OPERATIONAL RESPONSIBILITY

4.1 EV charging equipment installed at hospitality premises is intended for use by guests and/or staff under the control of the Hospitality Client.

4.2 The Hospitality Client is responsible for: - controlling guest access; - communicating usage instructions; - setting pricing or usage rules (if applicable); - providing first-line support to guests.

4.3 NevGridSolutions shall not provide direct support to guests unless expressly agreed in writing.

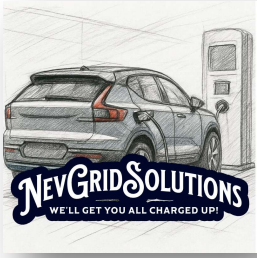
5. PERFORMANCE & AVAILABILITY

5.1 Charging speed and availability are dependent on vehicle type, battery state, site load, and grid conditions.

5.2 NevGridSolutions does not guarantee compatibility with all vehicle models or uninterrupted charging availability.

5.3 Network connectivity and software platforms are subject to third-party providers and may experience outages.

Registration Number: 2025/900779/07



5 Geranium Street, Brackenhurst, Alberton

info@nevgridsolutions.co.za

065 556 4000



6. DAMAGE, MISUSE & WEAR

6.1 The Hospitality Client acknowledges that guest usage may result in accelerated wear and tear.

6.2 Damage caused by misuse, negligence, vandalism, or unauthorized modifications is excluded from warranty.

6.3 Replacement or repair of damaged equipment shall be quoted separately.

7. REPUTATION & COMMUNICATION

7.1 The Hospitality Client acknowledges that NevGridSolutions is not responsible for guest satisfaction, online reviews, or booking platform feedback relating to EV charging availability.

7.2 Any public references to EV charging services should accurately reflect operational limitations and availability.

8. ACCEPTANCE

By accepting a quotation subject to this Addendum, the Hospitality Client confirms understanding of the operational, electrical, and commercial requirements applicable to hospitality EV charging installations.

Accepted by Hospitality Client:

Name: _____

Signature: _____

Date: _____

